

California Justice Gap Survey Code Book  
Household Problems

Variable	Variable Label	Value	Value Label
probnum	PROBNUM Problem number (1-90)	1	(1) You or your children were suspended or permanently removed from school
		2	(2) You or your children were involved in a truancy hearing or proceeding, were regularly absent from school, or could n
		3	(3) You or your children attended a school that is unsafe or where students are not protected well from threats or bully
		4	(4) You or your children were denied access to appropriate special educational services or had problems getting or keepi
		5	(5) You or your children were denied access to bilingual education or English Language Learner services
		6	(6) You were billed incorrectly for medical services including co-pays and deductibles
		7	(7) You were unable to get help paying for needed medical equipment such as a wheelchair, walker, other mobility device
		8	(8) You had health insurance that would not cover medically needed procedures, services, medical equipment, prescription
		9	(9) You were denied an interpreter or had to rely on a friend or family member for help with interpretation when communi
		10	(10) You were denied personal care services or unfairly restricted in the amount of personal care services that could be
		11	(11) You were unable to get a health insurance policy from a private insurer
		12	(12) You experienced problems getting approval for, keeping continued coverage, or with the quality of care provided by
		13	(13) You were denied or dropped from Medicaid, Medicare, the State Children's Health Insurance Program (sCHIP), or oth
		14	(14) You had problems with someone trying to collect money for debts they say are owed for medical, mental health or oth
		15	(15) You were not informed about financial assistance for health care or that free care might be available from a hospit
		16	(16) You needed help making or changing a will, living will or advance directive, or setting up a trust or power of atto
		17	(17) You needed help with probate or administering an estate, trust or will
		18	(18) You had problems getting an old job back after discharge or returning from deployment
		19	(19) You experienced problems with discharge status or the stated reason for separation from the military
		20	(20) You were denied Veterans Administration (VA) disability, housing, educational, job training or other service-relate
		21	(21) You were denied or were unable to get access to medical care for military service-related physical or mental health
		22	(22) You were denied or had state or federal disability benefits or services reduced or terminated
		23	(23) You were denied or were limited access to city, county, state or other government programs, activities or services
		24	(24) You were denied or limited access to a store, theater, or other business open to the public because of a disability
		25	(25) You had a guardian or other person mishandle Social Security, Supplemental Security Income, settlement trust or oth
		26	(26) You received a court order to have an unwanted guardian who was abusive or provides unfair treatment
		27	(27) You lived in a mental health or long term care facility but preferred to live at home or in some other community se
		28	(28) You had an employer who did not pay wages that were due, did not pay for earned overtime, denied benefits that were
		29	(29) You were denied payments or medical, mental health or vocational help for a job-related injury (Worker's Compensation)
		30	(30) You were exposed to working conditions that were physically unsafe or unhealthy
		31	(31) You were terminated from a job for unfair reasons
		32	(32) You were denied accommodation for a disability or other medical condition necessary to perform a job
		33	(33) You were denied unemployment benefits or unemployment benefits were stopped before they were supposed to
		34	(34) You had a workplace grievance that was not taken seriously or adequately dealt with
		35	(35) You were sexually harassed or subject to unfair treatment or intimidation by a supervisor or coworker
		36	(36) You had a dispute with a landlord or public housing authority about rules, practices or the terms of a lease
		37	(37) A landlord or someone associated with a landlord destroyed or removed personal property without permission
		38	(38) You had difficulty getting a security deposit back
		39	(39) A landlord denied reasonable accommodations for a disability or other medical condition
		40	(40) A landlord or someone associated with a landlord entered without permission, demanded entrance with little or no wa
		41	(41) You had trouble getting a landlord to provide other services under the terms of the lease or tenancy, such as furni
		42	(42) You had trouble getting a landlord to provide a written lease or rental contract
		43	(43) A landlord failed to provide basic services or repairs, there was a serious problem with insects or rodents, or som

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		44	(44) You were threatened with eviction from an apartment or house because of nonpayment of rent or because of someone wh
		45	(45) You were denied a housing voucher or subsidy for rental housing for reasons other than that no funding or open unit
		46	(46) You were asked to make a payment to the landlord or someone else in exchange for a housing voucher
		47	(47) You were retaliated against by a landlord for exercising legal rights as a tenant
		48	(48) You were harassed about rent payments by a landlord or someone associated with a landlord
		49	(49) You lived in rental housing that was unsafe
		50	(50) You were denied relocation assistance to move from an unsafe rental housing unit
		51	(51) You were denied a rental unit because of prior juvenile or criminal system involvement
		52	(52) You were the target of misleading or dishonest mortgage lending practices, including misleading terms or conditions
		53	(53) You were told by a lender that extra financial products needed to be purchased in order to get a mortgage
		54	(54) You had a home go into foreclosure
		55	(55) You fell several payments behind on a mortgage
		56	(56) You had trouble selling or buying property, including problems with a misleading property survey, or problems with
		57	(57) You had problems getting credit because of identity theft
		58	(58) You were the target of other unfair or deceptive lending practices, including internet scams
		59	(59) You had problems with companies that offer debt reduction or "credit repair" services
		60	(60) You had problems with terms for repayment or interest rates charged by payday lenders or other short-term lenders
		61	(61) You had problems related to legal financial obligations (LFOs) or paying a fine or judgment resulting from a crimin
		62	(62) You were harassed by creditors or collection agencies, including being threatened with criminal prosecution or jail
		63	(63) You had problems buying, paying for or with repossession of a car, including problems with defects or warranties
		64	(64) You filed for bankruptcy
		65	(65) You had wages garnished for unpaid bills, loans (including student loans), unpaid child support or traffic tickets
		66	(66) You had utilities, such as water, sewer, electricity, gas, or phone, disconnected due to nonpayment or a dispute ov
		67	(67) You had trouble applying for or getting the federal Earned Income Tax Credit
		68	(68) You were denied or terminated from federal Supplemental Security Income (SSI)
		69	(69) You were denied or terminated from federal Social Security Disability Income (SSDI) or Social Security Survivors be
		70	(70) You were told to pay back an overpayment for SSI, SSDI or Social Security Survivors benefits
		71	(71) You were not approved for or had income, food, disability, housing or other state government assistance reduced or
		72	(72) You had problems with licensing, support services or financial assistance associated in serving as a foster parent
		73	(73) You had problems with adopting or trying to adopt a child
		74	(74) You had problems with being appointed the guardian of a child
		75	(75) You filed for a divorce or legal separation
		76	(76) You had difficulties collecting alimony payments from a former partner (excluding child support payments)
		77	(77) You had difficulties paying alimony to a former partner
		78	(78) You experienced domestic violence or sexual assault
		79	(79) You had problems involving a vulnerable adult being taken advantage of or abused
		80	(80) You had trouble reaching an agreement about custody or visitation arrangements for children
		81	(81) You had trouble with custody or visitation arrangements for children because an agreement about these arrangements
		82	(82) You had problems collecting child support payments or had problems setting up or changing a child support obligatio
		83	(83) You had problems paying child support, including losing a driver's license or having wages or money from a bank
		84	(84) You became too old to be eligible for foster care and did not have an adequate plan for housing or other support th
		85	(85) You had problems with paternity of a child
		86	(86) You were investigated by Child Protective Services (CPS)

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		87	(87) You were subject to an attempt by Child Protective Services (CPS) to terminate or end parental rights or give child
		88	(88) You were involved in a court hearing involving the dependency of a child or termination of parental rights
		89	(89) You needed to fill out or file paperwork or legal documents relating to US immigration
		90	(90) You attended court, trial, or other legal actions related to US immigration
who_exp	WHO_EXP Who in the household experienced the problem	1	(1) Problem experienced by self only
		2	(2) Problem experienced by others in HH only
		3	(3) Problem experienced by self and others in HH
		4	(4) Problem not experienced by anyone in HH
		77	(77) Don't know
		98	(98) Skipped on web
		99	(99) Refused
urban	URBAN: Live in urban/rural area based on census tract	1	(1) Urban
		2	(2) Rural
severity	SEVERITY Severity rating	1	(1) Not at all
		2	(2) Slightly
		3	(3) Moderately
		4	(4) Very much
		5	(5) Severely
		77	(77) Not sure
		98	(98) Skipped on web
		99	(99) Refused
q25	Q25 Help-seeking behavior - recoded	1	(1) Talked to someone only
		2	(2) Looked online only
		3	(3) Talked to someone and looked online
		4	(4) Did not get help
		77	(77) Don't know
		98	(98) Skipped on web
		99	(99) Refused
q25help	Q25help Help-seeking behavior	0	(0) Received no help
		1	(1) Received any help