

**BOARD COMMITTEE ON MEMBER OVERSIGHT
CHARTER**

(Adopted by the Board of Governors May 4, 2002)

This committee's charter shall be to monitor the State Bar's operational and financial performance in all programs, and functions (including non-Board State Bar committees) related to attorney members outside of the admission, regulation and discipline functions. The committee's responsibilities shall encompass attorney member practice issues and service programs for the benefit of or relating to members. This charter shall be accomplished as follows:

- Reaching agreement with the CEO on the key elements of a programmatic and financial reporting process, including the content, format and frequency of performance reports to the Board, in overseeing implementation of the process.
- Reviewing performance reports in committee meetings, in order to report program and financial performance to the full Board.
- Identifying needed corrective action in ongoing programs and functions that do not require revision in approved program and functional goals or charges in the approved budget, and overseeing the implementation of such actions.
- Overseeing the development and implementation of State Bar operational policies as needed to guide programs and functions dealing with attorney members, so long as these policies do not alter approved goals or results in changes in the adopted budget.
- Overseeing the preparation of in-depth assessments of program/function effectiveness for presentation at the annual strategic work session.
- Presenting an overall assessment of the past year's fiscal and program performance at the annual Strategic Work Session.
- Overseeing the administration of member/customer/constituency services and surveys, reviewing such surveys, and reporting results to the Board as appropriate.
- Reviewing internal and external audit reports and overseeing corrective actions.
- Performing such other functions relevant to the committee's subject area as the Board of Governors may from time to time assign.