These FAQs are a living document. They are subject to revision and will be supplemented and updated as needed. Please also refer to the key dates and deadlines leading up to exam day. **Deadlines will not be extended, and it is the applicant’s responsibility to comply with all deadlines.**

1. I received an email about scheduling a practice exam with Prometric. The last time I took this exam it was through ExamSoft. What is the difference?
   - Prometric is a test vendor with a different proctoring model than ExamSoft. While ExamSoft records a test taker’s experience though the webcam and reviews the videos post exam, Prometric performs proctoring in real time through a live streaming connection.
   - ExamSoft takes a baseline photo during the mock exam process and then the software matches that photo before the test taker enters each exam session. Prometric has live proctors and can verify identity via a test taker’s ID. Prometric will also connect you with a readiness agent prior to entering the exam, and that agent will conduct a 360-degree security check. That check will be of your exam area—including your desk area, under your desk, the corners of your room, and a check of your pockets and any jewelry.

2. Are there still passwords to get into the exam?
   - No, since this is a live-proctored, remote exam, the exam does not require passwords to enter.

3. Why do I have to schedule time for the practice time and the actual exam?
   - Prometric’s model requires a readiness agent for the security check and then live exam proctors. These steps require that you schedule a testing window on Prometric’s landing page.

4. I submitted a request for extenuating circumstances when I first applied and want to test in person; is that still allowed?
   - Yes, the Admissions team has those requests and will be following up on a case-by-case basis.
5. Can anyone test in person if they want to?
   • The Office of Admissions has all the requests for extenuating circumstances and the in-person testing accommodations. If you have a question about testing in-person, please email admissions@calbar.ca.gov.

6. Does the Prometric software offer the same features as the ExamSoft software?
   • Test takers will be able to highlight in the question stem and cut and paste from the question stem into their written response and can cut and paste from one part of their written response to another. During the multiple-choice sessions, you can flag questions and go back to check your answers within that section (1–50 and then 51–100). These features are similar to ExamSoft.
   • One of the major differences between the two platforms is that ExamSoft had a spell check feature enabled and Prometric does not. You will not have spell check to use in your written answers.
   • There will also be a timer visible with a countdown clock for your time remaining in each session, and a pop-up warning at 5 minutes remaining. You will have a lunch break after Essay 4 (45 minutes) and 10-minute breaks between each essay question and multiple-choice session. For more information, visit Prometric’s landing page.

7. Since the proctoring is happening live, does this mean that I can bring food or drink to the exam session, or will I be allowed to use the restroom?
   • The same exam rules, which include prohibited items, still apply. You cannot bring food or drink into the exam session, and you cannot leave the view of the camera while the test session is active. For the list of prohibited items and activity, please review the admittance ticket bulletin.