845 South Figueroa Street, Los Angeles, CA 90017

800-843-9053

Fax: 213-765-1168

# Nonattorney Unauthorized Practice of Law Complaint

To file a nonattorney unauthorized practice of law complaint, please read the instructions below, complete the attached complaint form, and mail to:

Office of Chief Trial Counsel Intake 845 South Figueroa Street Los Angeles, CA 90017

## **Your Information**

 Please provide your name, address, zip code, email address (if available), and telephone numbers (work, home and cell).

# Nonattorney's Information

- Provide the full name, address, and phone number of the nonattorney you are complaining about. If you wish to complain about more than one nonattorney, complete a separate statement of complaint for each nonattorney.
- If any of the blank spaces do not apply to your case, write N/A (Not Applicable).
- In the Statement of Complaint section, tell us in your own words what the nonattorney did or failed to do that you believe may warrant State Bar action. We need to know the background of your case.
  - If your complaint is about the nonattorney you hired, tell us: When did you hire the nonattorney? What agreement did you make with the nonattorney? Was the agreement verbal or in writing?
  - o If the complaint is about a nonattorney who has not represented you, please tell us: What is the connection you have with this nonattorney? If the nonattorney is representing a person or entity in a dispute with you, please identify that person or entity and explain the nature of the dispute.

## **Court Information**

• If your complaint involves a court case, please provide information (if known) in this section.

#### **Attachments**

- Provide any helpful documents. Send only copies and keep the originals. All documents you send, originals or copies, become the property of the State Bar and are subject to future destruction.
  - o If you are complaining about a nonattorney who represented you, provide copies of written fee agreements, payments or other letters (written or electronic) to the nonattorney. It may be helpful to provide copies of the front and back sides of all canceled checks and/or copies of receipts showing your payments to the nonattorney. Any documents in your possession could be very helpful.

## **Translation Information**

The State Bar accepts complaints in over 200 languages. If you need translation services to communicate with the State Bar, please let us know by completing the Translation Information section of the complaint form. We will communicate with you through a translation service in the language of your choice. If you have a trusted friend or family member whom you would prefer to provide translation assistance and that person will accept communications from the State Bar in English, please provide their contact information in this section.

## **After You Submit**

• The State Bar will review and evaluate your complaint to determine whether investigation and litigation is appropriate. You will be notified of our decision in writing. Thank you for your cooperation.

# **Important Information You Should Know**

The State Bar's Office of Chief Trial Counsel (OCTC) reviews complaints of alleged unauthorized practice of law. Should OCTC seek court action relating to your complaint, you may be required to testify in court and/or provide a written declaration signed under penalty of perjury in order to prove charges against the nonattorney(s) involved. Below is a partial list of what OCTC can and cannot do when it considers a complaint against a nonattorney:

- If an investigation is initiated, OCTC will refer your complaint of unauthorized practice of law, which is a crime, to the appropriate law enforcement agencies or other regulatory agencies. OCTC will continue to conduct its own investigation of the complaint.
- OCTC cannot act as your attorney or otherwise help you in legal matters connected with your complaint. For example, OCTC cannot give you legal advice or perform legal service for you but can seek extensions which is legal service. You may have legal remedies available to you, but OCTC cannot advise you on your rights in a given situation or what you should do. OCTC cannot seek civil remedies for you.
- OCTC cannot give you the name of a particular attorney to help you with your legal matters. The State Bar does certify lawyer referral services, and a <u>list of certified lawyer</u> <u>referral services is available on the State Bar's website</u> or by calling 800-843-9053. The State Bar pamphlet <u>Finding the Right Lawyer</u> is also available online.

If you have further questions, you may call the complaint line at 800-843-9053.



845 South Figueroa Street, Los Angeles, CA 90017

213-765-1000 Fax: 213-765-1168

# **Nonattorney Unauthorized Practice of Law Complaint Form**

| Your Information  |  |              |  |      |             |  |
|---|--|--------------|--|------|-------------|--|
| Title:  |  |              |  |      |             |  |
| First Name:   |  | Middle Na    |  | Nam  | ime:        |  |
| Last Name:  |  |              |  |      |             |  |
| Address:  |  |              |  |      |             |  |
| City:   |  | State:       |  | :    | Zip Code:   |  |
| Email:  |  |              |  |      |             |  |
| Home Phone: Work:   |  | Co           |  | Cell | ell:        |  |
| If you prefer to communicate by email, please provide an email address. Complaints are confidential unless charges are filed. So that we may promptly communicate with you, please provide an email address to which you have exclusive access and is not shared with others. |  |              |  |      |             |  |
| Nonattorney's Information   |  |              |  |      |             |  |
| First Name:   |  | Middle Name: |  |      |             |  |
| Last Name:  |  |              |  |      |             |  |
| Address:  |  |              |  |      |             |  |
| City:   |  | State: Z     |  | Zip  | Zip Code:   |  |
| Email:  |  |              |  |      |             |  |
| Primary Phone: Othe   |  | r Phone:     |  |      | Cell Phone: |  |
| Business Name:  |  |              |  |      |             |  |
| Website:  |  |              |  |      |             |  |
| Complaint Information   |  |              |  |      |             |  |
| To better achieve the State Bar's mission to protect the public, please answer the following questions:   |  |              |  |      |             |  |
| If answering yes to any of the questions below, please describe in the section, "Statement of Complaint."   |  |              |  |      |             |  |
| Did you hire this nonattorney?  |  |              |  |      |             |  |
| Yes No  |  |              |  |      |             |  |

| Did the nonattorney provide legal services (example, appear in court, give legal advice, or prepare legal documents)?  |  |    |  |  |  |  |  |  |
|--|--|----|--|--|--|--|--|--|
| Yes  |  | No |  |  |  |  |  |  |
| Did the nonattorney say he or she was an attorney?   |  |    |  |  |  |  |  |  |
| Yes  |  | No |  |  |  |  |  |  |
| Does this complaint involve allegations of nonattorney unauthorized practice of law where a person 65 years of age or older is victimized?   |  |    |  |  |  |  |  |  |
| Yes  |  | No |  |  |  |  |  |  |
| Does this complaint involve allegations of nonattorney unauthorized practice of law where a person who is incapacitated, infirm, disabled, incarcerated, an immigrant, or a minor was victimized?  |  |    |  |  |  |  |  |  |
| Yes  |  | No |  |  |  |  |  |  |
| Statement of Complaint   |  |    |  |  |  |  |  |  |
| Include with your submission, a statement of what the nonattorney did or did not do that is the basis of your complaint. Please state the facts as you understand them. Do not include opinions or arguments. If you hired the nonattorney(s), state what you hired the nonattorney(s) to do. Additional information may be requested. |  |    |  |  |  |  |  |  |

| Related Court Case Information (If known)  |   |  |  |  |
|--|---|--|--|--|
| If your complaint involves a court case, a Name of Court:  | Case Name:  |  |  |  |
|  |   |  |  |  |
| Case Number:  If you are not a party to this case, when the second secon | Approx. date case was filed: nat is your connection with it? Explain briefly. |  |  |  |
| Translation Information  |   |  |  |  |
| communicate with the State Bar, p  | No  |  |  |  |
| The State Bar's mission is to protect complainants regardless of their immigration status. Complainants who are unable to complete this form due to disability, language restrictions, or other circumstances may obtain help by calling the complaint line at 800-843-9053.  More information about complaints involving the unauthorized practice of law is available on the State Bar of California website ( <a href="www.calbar.ca.gov">www.calbar.ca.gov</a> ).  |   |  |  |  |
| Submission   |   |  |  |  |
| By checking this box I certify that all information on this form is true and correct. I understand that the content of my complaint can be disclosed to the nonattorney.   |   |  |  |  |
| Signature:   | Date:   |  |  |  |