

AS400 Consulting 2011

Request for Proposal: Questions & Responses

November 3, 2011

1. **The RFP states that you have an iSeries Model 20. Is this a model 520?**

The model is a 525 P10.

2. **Is there an iSeries in LA? If so, will that be included in this additional support requirement?**

There is no iSeries in LA

3. **Are you requesting physical hands-on availability 24X7 or setting up 24X7 monitoring and alerts which would be sent to a State Bar Employee.**

Remote monitoring is acceptable.

4. **Can the 24X7 support be a combination of our support along with IBM, Vision and Help systems.**

We would prefer that the vendor have knowledge of all systems and only use vendor support on an exceptional basis.

5. **Is 24X7 on-site support mandatory for this RFP.**

No, remote support is acceptable

6. **Do you currently have support in place for the iSeries(s) Content Manager, BRMS, Robot and Vision**

Yes.

7. **Under Section II on Page 2, there is information about the iSeries however it is not clear as to what is the model of the System - Do you mean a P20 level, or perhaps an 820 system. Please clarify and include details of the System model including Rack configuration if possible. We need to understand the size of the systems, current OS version, number of users, Memory, Disk Size, Software running on system etc. Also it mentions 3 LPAR's – Production, Dev and Backup – Is the Vision used to replicate to Backup partition on the same system or it gets relocated to some another system**

The model is a 525 P10. The current OS is V5R4, with approximately 550 users. Production has 500 G disk and 7 G memory, Dev has 560 G and disk and 2G memory and Backup has 500 G disk and 1 G memory. We have not implemented Vision as yet but intend to do so this coming year. Most of the software running in production is custom built RPG programs.

- 8. Will The State Bar of CA provide remote hands support for services that will need physical hands-on-support**

State Bar staff are on-site and can provide physical hands-on-support.

- 9. Will The State Bar of CA require any help with failover Testing (Vision) and if yes how many such tests during a calendar year.**

Vision has not been implemented yet and we would work with the vendor to determine a testing schedule.

- 10. Termination at Will with 30 days notice – Is this something that can be negotiated as at Will for no Cause basically leaves the arrangement as month to month basis and no contract.**

Yes, we can negotiate

- 11. The State Bar of CA want to be named as additional insured – Is this something that will be negotiable.**

No.