

# Online Registration and Eblast Services

## Request for Proposal: Questions & Responses

September 24, 2014

1. **Should this newly developed registration software be integrated with a currently available State Bar website ([www.calbar.ca.gov](http://www.calbar.ca.gov))? Should it be developed with the same technology (.NET) or we have some flexibility with the core technology selection?**

*We link to the registration platform from [calbar.ca.gov](http://calbar.ca.gov).*

2. **If this system can be developed with another technology, is new hosting environment HW/SW creation (rent) in the scope of the project? Basically, will the State Bar team be responsible for the infrastructure (server, hosting, etc.) supply or Oxagile should include it into the proposal?**

*State Bar is not responsible for server, hosting so it should be included in the proposal.*

3. **Is the bar code reading HW/SW platform available and should it be integrated to the developed system? Or should bar code readers and software be included into the proposal?**

*We own the bar code readers. The platform needs to be integrated into the developed system.*

4. **Is any type of integration with currently available state bar profiles web site feature required (e.g. some of registration feature public users can use existing state bar profile for login)?**

*No, customers create a separate profile in registration system.*

5. **Is integration with any available user registry subsystem (like LDAP) required for administrative user's authentication?**

*We do use LDAP authentication, and any system proposed should indicate whether system will require authentication at both ends (yours & ours).*

6. **What is the expected registration feature for public user authentication? Is it just regular login/password approach or something more sophisticated (eg. Login/register with Gmail, LinkedIn, etc.)?**

*Regular login password.*

7. **There is integration with AS400 system requirement. Is this integration used only for CLE data upload or registration software must use AS400 as the only one data storage?**

*Just for CLE data upload.*

8. **As not off-the-shelf software is expected, is it possible to build the registration and Eblast support software based on existing Web CMS platform (e.g. Joomla, Drupal)? Is it possible to use open-source platforms?**

*Additional information is needed from vendor's technical resource to answer. Please contact Murat Avsar, Director of Applications ([murat.avsar@calbar.ca.gov](mailto:murat.avsar@calbar.ca.gov)).*

9. **There is a note in the RFP about 7 days/week vendor availability, does it mean, that 1st level support (24/7) should be provided after the system is launched?**

*Yes.*

10. **As you need support for event setup templates, could you please define, which event features are required to be a part of this template?**

*Company sets up all of our programs in system including registration types, all events and event descriptions.*

11. **As you need reporting capabilities, could you please advise, is there a specific set of predefined (but customizable) reports required or are you expecting an integration point with a reporting tool? If the latter, do you need a custom build reporting tool or a third-party tool can be utilized?**

*We need a custom built reporting tool.*

12. **Since there is a requirement for integration with travel plans and hotel reservation systems, could you please provide a list of desired systems and what user features this type of integration should provide (eg. Expedia, Booking.com, etc.)?**

*We sometimes link directly to the hotel reservation site when we restrict hotel reservations to registrants only.*

- 13. As you need ground transportation support, could you please describe what exact type of support is preferred? Is it a simple route specification (eg. Integrated Google maps) or any automated route assistant component (e.g. a native mobile app with navigation features)?**

*We do not require ground transportation support but sometimes track needs for it in the system.*

- 14. Since you are looking for support for custom meeting planner package, could you please provide a list of package items and description of the way the package is used by users? Basically, can you share some sort of user story/sample for such planner packages?**

*Planners need to be able to use “back-end” or admin entry to track exhibitor registrations, add meeting room names, sell-to numbers, track audio visual needs, and hotel room set-up requirements.*