

CA 2024 Justice Gap Study Codebook - Individual Data

Variable	Variable Label	Value	Value Label
<b>CaseId</b>	Case ID		
WEIGHT_FULL	Final weight = California adults age 18+ (N=6,330)		
SVY_RAKED_WGT_FULL	Final population-level weight = California adults age 18+ (N=6,330)		
WEIGHT_3PROBLEMS	Final weight for 3 problem items recorded in Reask Survey = California adults age 18+ (N=2,209)		
SVY_RAKED_WGT_3PROBLEMS	Final population-level weight for 3 problem items recorded in Reask Survey = California adults age 18+ (N=2,209)		
New_Items_Base	DATA ONLY VARIABLE: Flags cases that should be used to analyze new items	0	No
PROBNUM	PROBNUM Problem number (1-83)	1	Yes
BLOCK	BLOCK Survey section		
BLOCK2	Categorized variables Survey Section		
WHOEXP	WHO_EXP Who in the household experienced the problem	1	Me
		2	Someone else in my household
		3	No one
		4	Both me and someone else in my household
		77	DON'T KNOW
		98	SKIPPED ON WEB
		99	REFUSED
		100	NOT ASKED
SAMPLE_SOURCE	SAMPLE_SOURCE	1	AmeriSpeak
		2	Off-panel
		3	ABS
S1	Including yourself, how many people currently live in your household?	1	One person
		2	Two people
		3	Three people
		4	Four people
		5	Five people
		6	Six people
		7	Seven people
		8	Eight people
		9	Nine people
		10	Ten or more people
		77	DON'T KNOW
		98	SKIPPED ON WEB
		99	REFUSED
S2_COMBINED	DATA ONLY VARIABLE: Combined S2 and S2A	1	Less than or equal to \$(DOV_INDIGENT/12]
		2	Between \$[(DOV_INDIGENT+1)/12] and \$(DOV_LOWERINCOME/12]
		3	Between \$[(DOV_LOWERINCOME+1)/12] and \$(DOV_MIDDLEINCOME/12]
		4	Equal to or more than \$(DOV_HIGHINCOME/12]
		77	DON'T KNOW
		98	SKIPPED ON WEB
		99	REFUSED
S3	Thinking about a typical month, how much of your household's total monthly income would you say is spent on housing expenses?	1	Less than 30%
		2	Between 30% and 50%
		3	More than 50%
		77	DON'T KNOW
		98	SKIPPED ON WEB
		99	REFUSED
S4A	Is anyone in your household a parent or guardian of a child under the age of 18?	1	Yes
		2	No
		77	DON'T KNOW
		98	SKIPPED ON WEB
		99	REFUSED
S4B	Is anyone in your household the parent or guardian of a child under the age of 12?	1	Yes
		2	No
		77	DON'T KNOW
		98	SKIPPED ON WEB
		99	REFUSED
S5	Does anyone in your household identify as a single parent?	1	Yes
		2	No
		77	DON'T KNOW
		98	SKIPPED ON WEB
		99	REFUSED
S6	Is anyone in your household aged 65 years or older?	1	Yes
		2	No
		77	DON'T KNOW
		98	SKIPPED ON WEB
		99	REFUSED
DOV_HH65OV	DATA ONLY VARIABLE: DOV_HH65OV Aged 65+ or has household member aged 65+	0	0
		1	1
S7	At any time in the past 12 months, did anyone in your household attend school or have children attending school?	1	Yes
		2	No
		77	DON'T KNOW
		98	SKIPPED ON WEB
		99	REFUSED
S8	Has anyone in your household ever served in the military, military reserves, or national guard?	1	Yes
		2	No
		77	DON'T KNOW
		98	SKIPPED ON WEB
		99	REFUSED
S9_1_1	[Yes, me or a person I care for] [Hearing (including deafness)] ...Indicate whether you or someone else in your household has serious difficulty...or is the main caregiver for someone who has serious difficulty with the activity.	0	No
		1	Yes

S9_1_2	[Yes, someone else or a person they care for] [Hearing (including deafness)] ...indicate whether you or someone else in your household has serious difficulty...or is the main caregiver for someone who has serious difficulty with the activity.	0 No 1 Yes
S9_1_3	[No, no one/not applicable] [Hearing (including deafness)] ...indicate whether you or someone else in your household has serious difficulty...or is the main caregiver for someone who has serious difficulty with the activity.	0 No 1 Yes
S9_1_DK	[DON'T KNOW] [Hearing (including deafness)] ...indicate whether you or someone else in your household has serious difficulty...or is the main caregiver for someone who has serious difficulty with the activity.	0 No 1 Yes
S9_1_SKP	[SKIPPED ON WEB] [Hearing (including deafness)] ...indicate whether you or someone else in your household has serious difficulty...or is the main caregiver for someone who has serious difficulty with the activity.	0 No 1 Yes
S9_1_REF	[REFUSED] [Hearing (including deafness)] ...indicate whether you or someone else in your household has serious difficulty...or is the main caregiver for someone who has serious difficulty with the activity.	0 No 1 Yes
S9_2_1	[Yes, me or a person I care for] [Seeing even when wearing glasses...] ...indicate whether you or someone else in your household has serious difficulty...or is the main caregiver for someone who has serious difficulty with the activity.	0 No 1 Yes
S9_2_2	[Yes, someone else or a person they care for] [Seeing even when wearing glasses...] ...indicate whether you or someone else in your household has serious difficulty...or is the main caregiver for someone who has serious difficulty with the activity.	0 No 1 Yes
S9_2_3	[No, no one/not applicable] [Seeing even when wearing glasses...] ...indicate whether you or someone else in your household has serious difficulty...or is the main caregiver for someone who has serious difficulty with the activity.	0 No 1 Yes
S9_2_DK	[DON'T KNOW] [Seeing even when wearing glasses...] ...indicate whether you or someone else in your household has serious difficulty...or is the main caregiver for someone who has serious difficulty with the activity.	0 No 1 Yes
S9_2_SKP	[SKIPPED ON WEB] [Seeing even when wearing glasses...] ...indicate whether you or someone else in your household has serious difficulty...or is the main caregiver for someone who has serious difficulty with the activity.	0 No 1 Yes
S9_2_REF	[REFUSED] [Seeing even when wearing glasses...] ...indicate whether you or someone else in your household has serious difficulty...or is the main caregiver for someone who has serious difficulty with the activity.	0 No 1 Yes
S9_3_1	[Yes, me or a person I care for] [Concentrating, remembering, or making decisions] ...indicate whether you or someone else in your household has serious difficulty...or is the main caregiver for someone who has serious difficulty with the activity.	0 No 1 Yes
S9_3_2	[Yes, someone else or a person they care for] [Concentrating, remembering, or making decisions] ...indicate whether you or someone else in your household has serious difficulty...or is the main caregiver for someone who has serious difficulty with...	0 No 1 Yes
S9_3_3	[No, no one/not applicable] [Concentrating, remembering, or making decisions] ...indicate whether you or someone else in your household has serious difficulty...or is the main caregiver for someone who has serious difficulty with the activity.	0 No 1 Yes
S9_3_DK	[DON'T KNOW] [Concentrating, remembering, or making decisions] ...indicate whether you or someone else in your household has serious difficulty...or is the main caregiver for someone who has serious difficulty with the activity.	0 No 1 Yes
S9_3_SKP	[SKIPPED ON WEB] [Concentrating, remembering, or making decisions] ...indicate whether you or someone else in your household has serious difficulty...or is the main caregiver for someone who has serious difficulty with the activity.	0 No 1 Yes
S9_3_REF	[REFUSED] [Concentrating, remembering, or making decisions] ...indicate whether you or someone else in your household has serious difficulty...or is the main caregiver for someone who has serious difficulty with the activity.	0 No 1 Yes
S9_4_1	[Yes, me or a person I care for] [Walking or climbing stairs] ...indicate whether you or someone else in your household has serious difficulty...or is the main caregiver for someone who has serious difficulty with the activity.	0 No 1 Yes
S9_4_2	[Yes, someone else or a person they care for] [Walking or climbing stairs] ...indicate whether you or someone else in your household has serious difficulty...or is the main caregiver for someone who has serious difficulty with the activity.	0 No 1 Yes

S9_4_3	[No, no one/not applicable] [Walking or climbing stairs] ...indicate whether you or someone else in your household has serious difficulty...or is the main caregiver for someone who has serious difficulty with the activity.	0 No 1 Yes
S9_4_DK	[DON'T KNOW] [Walking or climbing stairs] ...indicate whether you or someone else in your household has serious difficulty...or is the main caregiver for someone who has serious difficulty with the activity.	0 No 1 Yes
S9_4_SKP	[SKIPPED ON WEB] [Walking or climbing stairs] ...indicate whether you or someone else in your household has serious difficulty...or is the main caregiver for someone who has serious difficulty with the activity.	0 No 1 Yes
S9_4_REF	[REFUSED] [Walking or climbing stairs] ...indicate whether you or someone else in your household has serious difficulty...or is the main caregiver for someone who has serious difficulty with the activity.	0 No 1 Yes
S9_5_1	[Yes, me or a person I care for] [Dressing or bathing] ...indicate whether you or someone else in your household has serious difficulty...or is the main caregiver for someone who has serious difficulty with the activity.	0 No 1 Yes
S9_5_2	[Yes, someone else or a person they care for] [Dressing or bathing] ...indicate whether you or someone else in your household has serious difficulty...or is the main caregiver for someone who has serious difficulty with the activity.	0 No 1 Yes
S9_5_3	[No, no one/not applicable] [Dressing or bathing] ...indicate whether you or someone else in your household has serious difficulty...or is the main caregiver for someone who has serious difficulty with the activity.	0 No 1 Yes
S9_5_DK	[DON'T KNOW] [Dressing or bathing] ...indicate whether you or someone else in your household has serious difficulty...or is the main caregiver for someone who has serious difficulty with the activity.	0 No 1 Yes
S9_5_SKP	[SKIPPED ON WEB] [Dressing or bathing] ...indicate whether you or someone else in your household has serious difficulty...or is the main caregiver for someone who has serious difficulty with the activity.	0 No 1 Yes
S9_5_REF	[REFUSED] [Dressing or bathing] ...indicate whether you or someone else in your household has serious difficulty...or is the main caregiver for someone who has serious difficulty with the activity.	0 No 1 Yes
S9_6_1	[Yes, me or a person I care for] [Doing errands alone...] ...indicate whether you or someone else in your household has serious difficulty...or is the main caregiver for someone who has serious difficulty with the activity.	0 No 1 Yes
S9_6_2	[Yes, someone else or a person they care for] [Doing errands alone...] ...indicate whether you or someone else in your household has serious difficulty...or is the main caregiver for someone who has serious difficulty with the activity.	0 No 1 Yes
S9_6_3	[No, no one/not applicable] [Doing errands alone...] ...indicate whether you or someone else in your household has serious difficulty...or is the main caregiver for someone who has serious difficulty with the activity.	0 No 1 Yes
S9_6_DK	[DON'T KNOW] [Doing errands alone...] ...indicate whether you or someone else in your household has serious difficulty...or is the main caregiver for someone who has serious difficulty with the activity.	0 No 1 Yes
S9_6_SKP	[SKIPPED ON WEB] [Doing errands alone...] ...indicate whether you or someone else in your household has serious difficulty...or is the main caregiver for someone who has serious difficulty with the activity.	0 No 1 Yes
S9_6_REF	[REFUSED] [Doing errands alone...] ...indicate whether you or someone else in your household has serious difficulty...or is the main caregiver for someone who has serious difficulty with the activity.	0 No 1 Yes
S10	Does anyone in your household have a substance use disorder or struggle with addiction to drugs or alcohol?	1 Yes 2 No 77 DON'T KNOW 98 SKIPPED ON WEB 99 REFUSED
S11_1	[Rented] Please indicate if, in the last 12 months, anyone in your household lived in a residence that was:	0 No 1 Yes
S11_2	[Owned with a mortgage or loan (include home equity)] Please indicate if, in the last 12 months, anyone in your household lived in a residence that was:	0 No 1 Yes
S11_3	[Owned free and clear (without a mortgage or loan)] Please indicate if, in the last 12 months, anyone in your household lived in a residence that was:	0 No 1 Yes
S11_4	[Occupied without payment of rent] Please indicate if, in the last 12 months, anyone in your household lived in a residence that was:	0 No 1 Yes

S11_5	[Other, please specify:] Please indicate if, in the last 12 months, anyone in your household lived in a residence that was:	0 No 1 Yes
S11_6	[None of the above] Please indicate if, in the last 12 months, anyone in your household lived in a residence that was:	0 No 1 Yes
S11_DK	[DON'T KNOW] Please indicate if, in the last 12 months, anyone in your household lived in a residence that was:	0 No 1 Yes
S11_SKP	[SKIPPED ON WEB] Please indicate if, in the last 12 months, anyone in your household lived in a residence that was:	0 No 1 Yes
S11_REF	[REFUSED] Please indicate if, in the last 12 months, anyone in your household lived in a residence that was:	0 No 1 Yes
Q2	In your opinion, is this a type of problem that a lawyer or other legal professional could help resolve?	1 Yes 2 No 77 Not Sure 98 SKIPPED ON WEB 99 REFUSED
Q4A	Overall, how much would you say this problem has negatively affected you or others in your household?	1 Severely 2 Very much 3 Moderately 4 Slightly 5 Not at all 77 DON'T KNOW 98 SKIPPED ON WEB 99 REFUSED
Q4B	How much has this problem negatively affected the physical health or safety of you or any other person in your household?	1 Severely 2 Very much 3 Moderately 4 Slightly 5 Not at all 77 DON'T KNOW 98 SKIPPED ON WEB 99 REFUSED
Q4C	How much has this problem negatively affected the mental or emotional health of you or any other person in your household?	1 Severely 2 Very much 3 Moderately 4 Slightly 5 Not at all 77 DON'T KNOW 98 SKIPPED ON WEB 99 REFUSED
Q4D	How much has this problem negatively affected the financial situation of you or any other person in your household?	1 Severely 2 Very much 3 Moderately 4 Slightly 5 Not at all 77 DON'T KNOW 98 SKIPPED ON WEB 99 REFUSED
Q4E	How much has this problem negatively affected relationships with family and others for you or any other person in your household?	1 Severely 2 Very much 3 Moderately 4 Slightly 5 Not at all 77 DON'T KNOW 98 SKIPPED ON WEB 99 REFUSED
Q5A	[Talk to a lawyer about the problem] At any time while you were dealing with this problem, did you...?	1 Yes 2 No 77 DON'T KNOW 98 SKIPPED ON WEB 99 REFUSED
Q5B	[Talk to a lawyer about the problem] At any time while you were dealing with this problem, did you...?	1 Yes 2 No 77 DON'T KNOW 98 SKIPPED ON WEB 99 REFUSED
Q5C	[Talk to a lawyer about the problem] At any time while you were dealing with this problem, did you...?	1 Yes 2 No 77 DON'T KNOW 98 SKIPPED ON WEB 99 REFUSED
Q5D	[Talk to a paralegal] At any time while you were dealing with this problem, did you...?	1 Yes 2 No 77 DON'T KNOW 98 SKIPPED ON WEB 99 REFUSED
Q5E	[Talk to staff at a court self-help center] At any time while you were dealing with this problem, did you...?	1 Yes 2 No 77 DON'T KNOW 98 SKIPPED ON WEB 99 REFUSED

Q5F	[Talk to staff at a public or county law library] At any time while you were dealing with this problem, did you...?	1 Yes 2 No 77 DON'T KNOW 98 SKIPPED ON WEB 99 REFUSED
Q5G	[Talk to a community-based organization that I trust] At any time while you were dealing with this problem, did you...?	1 Yes 2 No 77 DON'T KNOW 98 SKIPPED ON WEB 99 REFUSED
Q5H	[Talk to a family member or friend about the problem] At any time while you were dealing with this problem, did you...?	1 Yes 2 No 77 DON'T KNOW 98 SKIPPED ON WEB 99 REFUSED
Q5I	[Talk to someone else about the problem] At any time while you were dealing with this problem, did you...?	1 Yes 2 No 77 DON'T KNOW 98 SKIPPED ON WEB 99 REFUSED
Q5J	[Looked for information online about the problem] At any time while you were dealing with this problem, did you...?	1 Yes 2 No 77 DON'T KNOW 98 SKIPPED ON WEB 99 REFUSED
Q1NEW_1	[I had a valid case and I should take legal action] Did the lawyer you spoke with tell you...?	0 No 1 Yes
Q1NEW_2	[I had a valid case, but we couldn't win enough money to make it worthwhile...] Did the lawyer you spoke with tell you...?	0 No 1 Yes
Q1NEW_3	[I had a valid case, but I am unlikely to win] Did the lawyer you spoke with tell you...?	0 No 1 Yes
Q1NEW_4	[They would take my case and I didn't have to pay...; they...only get paid if I won] Did the lawyer you spoke with tell you...?	0 No 1 Yes
Q1NEW_5	[My problem was not a legal problem] Did the lawyer you spoke with tell you...?	0 No 1 Yes
Q1NEW_6	[State law does not allow me to sue over this issue] Did the lawyer you spoke with tell you...?	0 No 1 Yes
Q1NEW_7	[My case was beyond their expertise] Did the lawyer you spoke with tell you...?	0 No 1 Yes
Q1NEW_8	[The lawyer did not have the time to take my case] Did the lawyer you spoke with tell you...?	0 No 1 Yes
Q1NEW_9	[Too much time had passed (i.e., the statute of limitations had run out)] Did the lawyer you spoke with tell you...?	0 No 1 Yes
Q1NEW_10	[Timing was not right to take legal action] Did the lawyer you spoke with tell you...?	0 No 1 Yes
Q1NEW_11	[Lawyer could not take my case because the other side is their client] Did the lawyer you spoke with tell you...?	0 No 1 Yes
Q1NEW_12	[The lawyer practices in a different area of law] Did the lawyer you spoke with tell you...?	0 No 1 Yes
Q1NEW_13	[None of the above] Did the lawyer you spoke with tell you...?	0 No 1 Yes
Q1NEW_14	[Something else, please specify] Did the lawyer you spoke with tell you...?	0 No 1 Yes
Q1NEW_DK	[DON'T KNOW] Did the lawyer you spoke with tell you...?	0 No 1 Yes
Q1NEW_REF	[REFUSED] Did the lawyer you spoke with tell you...?	0 No 1 Yes
Q1NEW_SKP	[SKIPPED ON WEB] Did the lawyer you spoke with tell you...?	0 No 1 Yes
Q6_1	[I tried, but I wasn't able to talk to a legal professional] Why haven't you talked to a lawyer or...professional...?	0 No 1 Yes
Q6_2	[I didn't know how to find a legal professional] Why haven't you talked to a lawyer or...professional...?	0 No 1 Yes
Q6_3	[I was worried about the cost] Why haven't you talked to a lawyer or...professional...?	0 No 1 Yes
Q6_4	[I was afraid to pursue legal action] Why haven't you talked to a lawyer or...professional...?	0 No 1 Yes
Q6_5	[I don't like or trust lawyers] Why haven't you talked to a lawyer or...professional...?	0 No 1 Yes
Q6_6	[I didn't think a legal professional could help...] Why haven't you talked to a lawyer or...professional...?	0 No 1 Yes
Q6_7	[I didn't have time] Why haven't you talked to a lawyer or...professional...?	0 No 1 Yes

Q6_8	[There were other ways to resolve the problem] Why haven't you talked to a lawyer or...professional...?	0 No 1 Yes
Q6_9	[I didn't think the problem was serious enough...] Why haven't you talked to a lawyer or...professional...?	0 No 1 Yes
Q6_10	[I decided to just deal with the problem on my own] Why haven't you talked to a lawyer or...professional...?	0 No 1 Yes
Q6_11	[I was embarrassed/ashamed to talk about the problem...] Why haven't you talked to a lawyer or...professional...?	0 No 1 Yes
Q6_12	[It was too hard to set up an appointment] Why haven't you talked to a lawyer or...professional...?	0 No 1 Yes
Q6_13	[I can't find a lawyer or legal professional who speaks my language] Why haven't you talked to a lawyer or...professional...?	0 No 1 Yes
Q6_14	[I didn't want to make my relationship with the other side worse] Why haven't you talked to a lawyer or...professional...?	0 No 1 Yes
Q6_15	[In the past I had another problem and couldn't find legal help] Why haven't you talked to a lawyer or...professional...?	0 No 1 Yes
Q6_16	[Other, please specify] Why haven't you talked to a lawyer or...professional...?	0 No 1 Yes
Q6_17	[None of the above] Why haven't you talked to a lawyer or...professional...?	0 No 1 Yes
Q6_DK	[DON'T KNOW] Why haven't you talked to a lawyer or...professional...?	0 No 1 Yes
Q6_REF	[REFUSED] Why haven't you talked to a lawyer or...professional...?	0 No 1 Yes
Q6_SKP	[SKIPPED ON WEB] Why haven't you talked to a lawyer or...professional...?	0 No 1 Yes
Q3NEW	How much would you have been willing to pay to speak to a lawyer...for one hour to learn about your options for...your problem?	1001 I don't know 1002 I would be willing to go to a lawyer only if I don't have to pay anything up front, the lawyer gets paid only if I win 7777 DON'T KNOW 9998 SKIPPED ON WEB 9999 REFUSED 10000 NON-RESPONDENT IN REASK
Q7_1	[I wanted someone to take my side] Why did you decide to talk to a lawyer...?	0 No 1 Yes
Q7_2	[I was worried that I would lose my children, money, job, or home] Why did you decide to talk to a lawyer...?	0 No 1 Yes
Q7_3	[Someone said I should talk to a legal professional] Why did you decide to talk to a lawyer...?	0 No 1 Yes
Q7_4	[The other side had representation, and I didn't want to be at a disadvantage] Why did you decide to talk to a lawyer...?	0 No 1 Yes
Q7_5	[I always use a legal professional for these types of issues] Why did you decide to talk to a lawyer...?	0 No 1 Yes
Q7_6	[I needed legal help because I couldn't deal with the issue on my own] Why did you decide to talk to a lawyer...?	0 No 1 Yes
Q7_7	[I didn't have time to deal with the issue on my own] Why did you decide to talk to a lawyer...?	0 No 1 Yes
Q7_8	[I didn't know what else to do] Why did you decide to talk to a lawyer...?	0 No 1 Yes
Q7_9	[Other, please specify] Why did you decide to talk to a lawyer...?	0 No 1 Yes
Q7_10	[None of the above] Why did you decide to talk to a lawyer...?	0 No 1 Yes
Q7_DK	[DON'T KNOW] Why did you decide to talk to a lawyer...?	0 No 1 Yes
Q7_SKP	[SKIPPED ON WEB] Why did you decide to talk to a lawyer...?	0 No 1 Yes
Q7_REF	[REFUSED] Why did you decide to talk to a lawyer...?	0 No 1 Yes
Q7_NR	[NON-RESPONDENT IN REASK] [Problems getting a job back after discharge or returning from deployment] Why did you decide to talk to a lawyer...?	0 No 1 Yes
Q8_1	[Learning where to look for legal information online] What kind of legal help did you want...?	0 No 1 Yes
Q8_2	[Help filling out a legal document or form] What kind of legal help did you want...?	0 No 1 Yes
Q8_3	[Handling communication with the other people involved in the issue] What kind of legal help did you want...?	0 No 1 Yes
Q8_4	[Legal advice about your specific situation...] What kind of legal help did you want...?	0 No 1 Yes

Q8_5	[Help negotiating with the other people involved in the issue] What kind of legal help did you want...?	0 No
		1 Yes
Q8_6	[Representation by a lawyer in court, including filing court documents] What kind of legal help did you want...?	0 No
		1 Yes
Q8_7	[Help, but not representation in court, from a...legal professional] What kind of legal help did you want...?	0 No
		1 Yes
Q8_8	[Referral to another legal resource] What kind of legal help did you want...?	0 No
		1 Yes
Q8_9	[Referral to a non-legal resource] What kind of legal help did you want...?	0 No
		1 Yes
Q8_10	[Help submitting a question or complaint to a government enforcement program...] What kind of legal help did you want...?	0 No
		1 Yes
Q8_11	[Other - please specify] What kind of legal help did you want...?	0 No
		1 Yes
Q8_12	[None of the above] What kind of legal help did you want...?	0 No
		1 Yes
Q8_DK	[DON'T KNOW] What kind of legal help did you want...?	0 No
		1 Yes
Q8_SKP	[SKIPPED ON WEB] What kind of legal help did you want...?	0 No
		1 Yes
Q8_REF	[REFUSED] What kind of legal help did you want...?	0 No
		1 Yes
Q8_NR	[NON-RESPONDENT IN REASK] [Problems getting a job back after discharge or returning from deployment] What kind of legal help did you want...?	0 No
		1 Yes
Q9_1	[Learning where to look for legal information online] As of today, what kind of legal help have you received?	0 No
		1 Yes
Q9_2	[Help filling out a legal document or form] As of today, what kind of legal help have you received?	0 No
		1 Yes
Q9_3	[Handling communication with the other people involved in the issue] As of today, what kind of legal help have you received?	0 No
		1 Yes
Q9_4	[Legal advice about your specific situation...] As of today, what kind of legal help have you received?	0 No
		1 Yes
Q9_5	[Help negotiating with the other people involved in the issue] As of today, what kind of legal help have you received?	0 No
		1 Yes
Q9_6	[Representation by a lawyer in court,...] As of today, what kind of legal help have you received?	0 No
		1 Yes
Q9_7	[Help, but not representation in court, from a...legal professional] As of today, what kind of legal help have you received?	0 No
		1 Yes
Q9_8	[Referral to another legal resource] As of today, what kind of legal help have you received?	0 No
		1 Yes
Q9_9	[Referral to a non-legal resource] As of today, what kind of legal help have you received?	0 No
		1 Yes
Q9_10	[Help submitting a question or complaint to a government...] As of today, what kind of legal help have you received?	0 No
		1 Yes
Q9_11	[Other - please specify] As of today, what kind of legal help have you received?	0 No
		1 Yes
Q9_12	[None of the above] As of today, what kind of legal help have you received?	0 No
		1 Yes
Q9_DK	[DON'T KNOW] As of today, what kind of legal help have you received?	0 No
		1 Yes
Q9_SKP	[SKIPPED ON WEB] As of today, what kind of legal help have you received?	0 No
		1 Yes
Q9_REF	[REFUSED] As of today, what kind of legal help have you received?	0 No
		1 Yes
Q9_NR	[NON-RESPONDENT IN REASK] [Problems getting a job back after discharge or returning from deployment] As of today, what kind of legal help have you received...?	0 No
		1 Yes
Q10	As of today, have you been able to get as much legal help with this issue as you wanted?	1 Yes
		2 No
		77 DON'T KNOW
		98 SKIPPED ON WEB
		99 REFUSED
Q11_1	[Ongoing costs are too expensive to get any or more help] Why haven't you gotten all the legal help you wanted?	0 No
		1 Yes
Q11_2	[Legal aid turned me away] Why haven't you gotten all the legal help you wanted?	0 No
		1 Yes
Q11_3	[My income is too high for free help and I can't afford to pay for legal help] Why haven't you gotten all the legal help you wanted?	0 No
		1 Yes

Q11_4	[Haven't had time to follow up] Why haven't you gotten all the legal help you wanted?	0 No 1 Yes
Q11_5	[Couldn't find a lawyer or other legal professional that would take my case] Why haven't you gotten all the legal help you wanted?	0 No 1 Yes
Q11_6	[My lawyer or other legal professional advised me against doing anything else] Why haven't you gotten all the legal help you wanted?	0 No 1 Yes
Q11_7	[Couldn't take time away from work or family care to deal with my problem] Why haven't you gotten all the legal help you wanted?	0 No 1 Yes
Q11_8	[Haven't had transportation to deal with my problem] Why haven't you gotten all the legal help you wanted?	0 No 1 Yes
Q11_9	[I wasn't able to find a lawyer or legal professional who spoke my language] Why haven't you gotten all the legal help you wanted?	0 No 1 Yes
Q11_10	[A lawyer told me that I did not have a legal claim] Why haven't you gotten all the legal help you wanted?	0 No 1 Yes
Q11_11	[The problem is still ongoing] Why haven't you gotten all the legal help you wanted?	0 No 1 Yes
Q11_12	[Other - please specify] Why haven't you gotten all the legal help you wanted?	0 No 1 Yes
Q11_13	[None of the above] Why haven't you gotten all the legal help you wanted?	0 No 1 Yes
Q11_DK	[DON'T KNOW] Why haven't you gotten all the legal help you wanted?	0 No 1 Yes
Q11_REF	[REFUSED] Why haven't you gotten all the legal help you wanted?	0 No 1 Yes
Q11_SKP	[SKIPPED ON WEB] Why haven't you gotten all the legal help you wanted?	0 No 1 Yes
Q4NEW_1	[Nothing] Since you didn't get all the legal help you wanted...what did you try...?	0 No 1 Yes
Q4NEW_2	[Looked online for information] Since you didn't get all the legal help you wanted...what did you try...?	0 No 1 Yes
Q4NEW_3	[Read a self-help legal book] Since you didn't get all the legal help you wanted...what did you try...?	0 No 1 Yes
Q4NEW_4	[Went to a self-help center at a local courthouse] Since you didn't get all the legal help you wanted...what did you try...?	0 No 1 Yes
Q4NEW_5	[Asked a staff member at a...library] Since you didn't get all the legal help you wanted...what did you try...?	0 No 1 Yes
Q4NEW_6	[Resolved problem on my own] Since you didn't get all the legal help you wanted...what did you try...?	0 No 1 Yes
Q4NEW_7	[Contacted an alternative source of help] Since you didn't get all the legal help you wanted...what did you try...?	0 No 1 Yes
Q4NEW_8	[Searched for another lawyer] Since you didn't get all the legal help you wanted...what did you try...?	0 No 1 Yes
Q4NEW_9	[Tried mediation with the other party] Since you didn't get all the legal help you wanted...what did you try...?	0 No 1 Yes
Q4NEW_10	[Other, please specify] Since you didn't get all the legal help you wanted...what did you try...?	0 No 1 Yes
Q4NEW_11	[None of the above] Since you didn't get all the legal help you wanted...what did you try...?	0 No 1 Yes
Q4NEW_DK	[DON'T KNOW] Since you didn't get all the legal help you wanted...what did you try...?	0 No 1 Yes
Q4NEW_REF	[REFUSED] Since you didn't get all the legal help you wanted...what did you try...?	0 No 1 Yes
Q4NEW_SKP	[SKIPPED ON WEB] Since you didn't get all the legal help you wanted...what did you try...?	0 No 1 Yes
Q12A	...to what extent do you think getting help from a lawyer or other legal professional improved the outcome...?	1 Getting help from a lawyer did not improve the outcome at all (or made things worse) 2 Getting help from a lawyer improved the outcome a little 3 Getting help from a lawyer improved the outcome a lot 77 Not sure 98 SKIPPED ON WEB 99 REFUSED
Q12B	...to what extent do you think getting help from a lawyer or other legal professional will have improved the outcome...?	1 Getting help from a lawyer or other legal professional will not have improved the outcome at all (or made things worse) 2 Getting help from a lawyer or other legal professional will have improved the outcome a little 3 Getting help from a lawyer or other legal professional will have improved the outcome a lot 77 Not sure 98 SKIPPED ON WEB 99 REFUSED
Q13	Have you ever sought help from a lawyer or other legal professional for a civil legal problem, like the ones covered in this survey?	1 Yes



		2 No 77 DON'T KNOW 98 SKIPPED ON WEB 99 REFUSED
Q14_1	[I don't know how to find a lawyer] Why have you never sought help from a lawyer or other legal professional for a civil legal problem?	0 No 1 Yes
Q14_2	[Lawyers cost too much] Why have you never sought help from a lawyer or other legal professional for a civil legal problem?	0 No 1 Yes
Q14_3	[I am afraid to pursue legal action] Why have you never sought help from a lawyer or other legal professional for a civil legal problem?	0 No 1 Yes
Q14_4	[I don't like or trust lawyers] Why have you never sought help from a lawyer or other legal professional for a civil legal problem?	0 No 1 Yes
Q14_5	[I haven't had a problem that was serious enough for a lawyer] Why have you never sought help from a lawyer or other legal professional for a civil legal problem?	0 No 1 Yes
Q14_6	[I don't have time] Why have you never sought help from a lawyer or other legal professional for a civil legal problem?	0 No 1 Yes
Q14_7	[I can deal with my problems on my own] Why have you never sought help from a lawyer or other legal professional for a civil legal problem?	0 No 1 Yes
Q14_8	[Some other reason, specify] Why have you never sought help from a lawyer or other legal professional for a civil legal problem?	0 No 1 Yes
Q14_9	[None of the above] Why have you never sought help from a lawyer or other legal professional for a civil legal problem?	0 No 1 Yes
Q14_DK	[DON'T KNOW] Why have you never sought help from a lawyer or other legal professional for a civil legal problem?	0 No 1 Yes
Q14_SKP	[SKIPPED ON WEB] Why have you never sought help from a lawyer or other legal professional for a civil legal problem?	0 No 1 Yes
Q14_REF	[REFUSED] Why have you never sought help from a lawyer or other legal professional for a civil legal problem?	0 No 1 Yes
Q15	How confident are you that you would be able find a lawyer or other legal professional that you could afford if you needed help on a serious civil legal problem, such as preventing an eviction, foreclosure, or the loss of custody of a child?	1 Extremely confident 2 Very confident 3 Somewhat confident 4 Not very confident 5 Not at all confident 77 Not sure 98 SKIPPED ON WEB 99 REFUSED
Q2NEW_1	[In person at a law office] The next time you think you may need legal help; how do you prefer to receive that help?	0 No 1 Yes
Q2NEW_2	[In person in a courthouse] The next time you think you may need legal help; how do you prefer to receive that help?	0 No 1 Yes
Q2NEW_3	[In person in some other business setting] The next time you think you may need legal help; how do you prefer to receive that help?	0 No 1 Yes
Q2NEW_4	[In person at a public library or county law library] The next time you think you may need legal help; how do you prefer to receive that help?	0 No 1 Yes
Q2NEW_5	[In person in my home] The next time you think you may need legal help; how do you prefer to receive that help?	0 No 1 Yes
Q2NEW_6	[Through telephone calls] The next time you think you may need legal help; how do you prefer to receive that help?	0 No 1 Yes
Q2NEW_7	[Through text messaging] The next time you think you may need legal help; how do you prefer to receive that help?	0 No 1 Yes
Q2NEW_8	[Through email] The next time you think you may need legal help; how do you prefer to receive that help?	0 No 1 Yes
Q2NEW_9	[Through an online form] The next time you think you may need legal help; how do you prefer to receive that help?	0 No 1 Yes
Q2NEW_10	[Through a live chat] The next time you think you may need legal help; how do you prefer to receive that help?	0 No 1 Yes
Q2NEW_11	[Through a real-time online meeting (e.g., Zoom call)] The next time you think you may need legal help; how do you prefer to receive that help?	0 No 1 Yes
Q2NEW_12	[Other, please specify] The next time you think you may need legal help; how do you prefer to receive that help?	0 No 1 Yes
Q2NEW_13	[It would depend on my problem] The next time you think you may need legal help; how do you prefer to receive that help?	0 No 1 Yes

Q2NEW_DK	[DON'T KNOW] The next time you think you may need legal help; how do you prefer to receive that help?	0 No 1 Yes
Q2NEW_SKP	[SKIPPED ON WEB] The next time you think you may need legal help; how do you prefer to receive that help?	0 No 1 Yes
Q2NEW_REF	[REFUSED] The next time you think you may need legal help; how do you prefer to receive that help?	0 No 1 Yes
Q16	To what extent do you agree or disagree with the statement below? People like me are able to use the	1 Strongly agree 2 Agree 3 Neither agree nor disagree 4 Disagree 5 Strongly disagree 77 Not sure 98 SKIPPED ON WEB 99 REFUSED
Q17	To what extent do you agree or disagree with the statement below? People like me are treated fairly in	1 Strongly agree 2 Agree 3 Neither agree nor disagree 4 Disagree 5 Strongly disagree 77 Not sure 98 SKIPPED ON WEB 99 REFUSED
Q18	To what extent do you agree or disagree with the statement below? The civil legal system can help people like me solve important problems like those discussed in this survey.	1 Strongly agree 2 Agree 3 Neither agree nor disagree 4 Disagree 5 Strongly disagree 77 Not sure 98 SKIPPED ON WEB 99 REFUSED
LEP SURV_MODE	DATA ONLY VARIABLE: Low English Proficiency Survey interview mode (online or phone)	1 Phone interview 2 Web interview
SURV_LANG	Survey Interview Language	1 English 2 Spanish 3 Chinese Simplified 4 Chinese Traditional 5 Korean 6 Vietnamese
Device GENDER	Device Respondent gender	0 Unknown 1 Male 2 Female
AGE AGE4	Respondent age Age - 4 Categories	1 18-29 2 30-44 3 45-59 4 60+ 99 Under 18
AGE7	Age - 7 Categories	1 18-24 2 25-34 3 35-44 4 45-54 5 55-64 6 65-74 7 75+ 99 Under 18
RACETHNICITY	Combined Race/Ethnicity	1 White, non-Hispanic 2 Black, non-Hispanic 3 Other, non-Hispanic 4 Hispanic 5 2+, non-Hispanic 6 Asian-Pacific Islander, non-Hispanic
EDUC5	5-level education	1 Less than HS 2 HS graduate or equivalent 3 Some college/ associates degree 4 Bachelor's degree 5 Post grad study/professional degree
MARITAL	Marital Status	1 Married 2 Widowed 3 Divorced 4 Separated 5 Never married 6 Living with partner
EMPLOY	Current Employment Status	1 Working - as a paid employee 2 Working - self-employed 3 Not working - on temporary layoff from a job 4 Not working - looking for work 5 Not working - retired 6 Not working - disabled 7 Not working - other
METRO	Metropolitan area flag	0 Non-Metro Area 1 Metro Area
MSSA	DATA ONLY VARIABLE: California Medical Service Study Areas	1 Urban 2 Rural 3 Frontier
HOME_TYPE	Type of building of panelists' residence	-1 Unknown 1 A one-family house detached from any other house 2 A one-family house attached to one or more houses 3 A building with 2 or more apartments 4 A mobile home or trailer 5 Boat, RV, van, etc
PHONESERVICE	Telephone service for the household	1 Landline telephone only 2 Have a landline, but mostly use cellphone

- 3 Have cellphone, but mostly use landline
- 4 Cellphone only
- 5 No telephone service