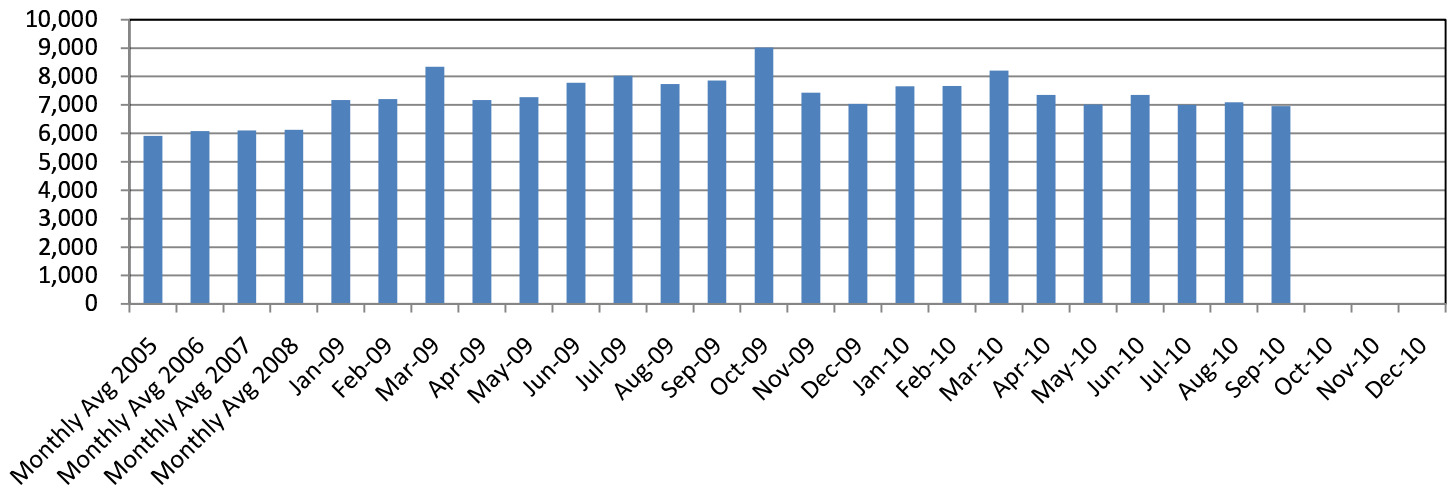
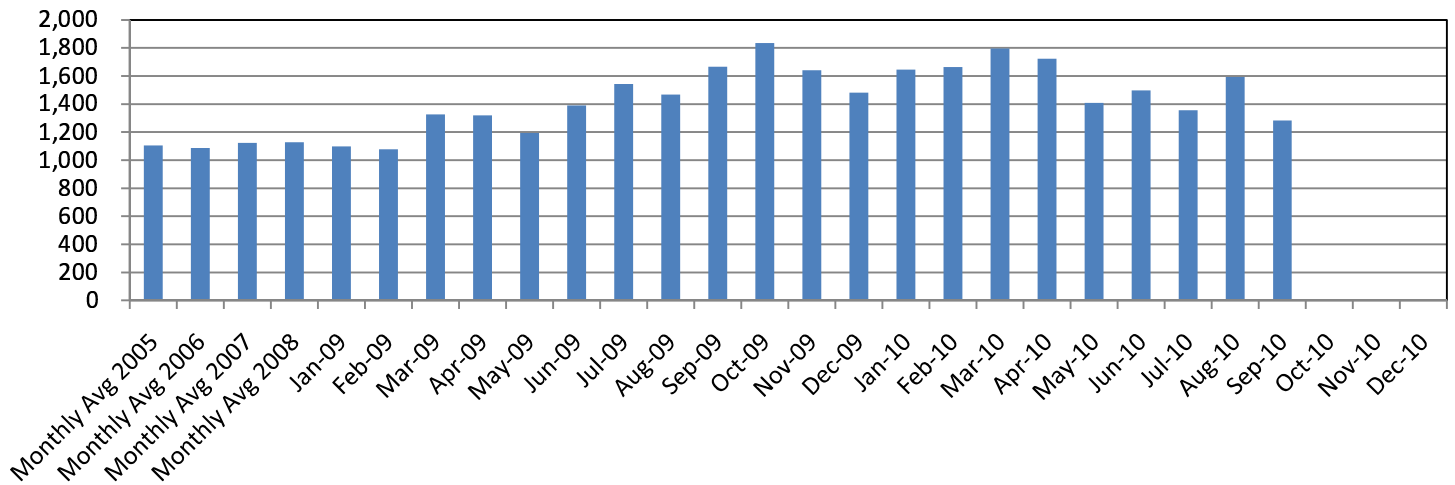


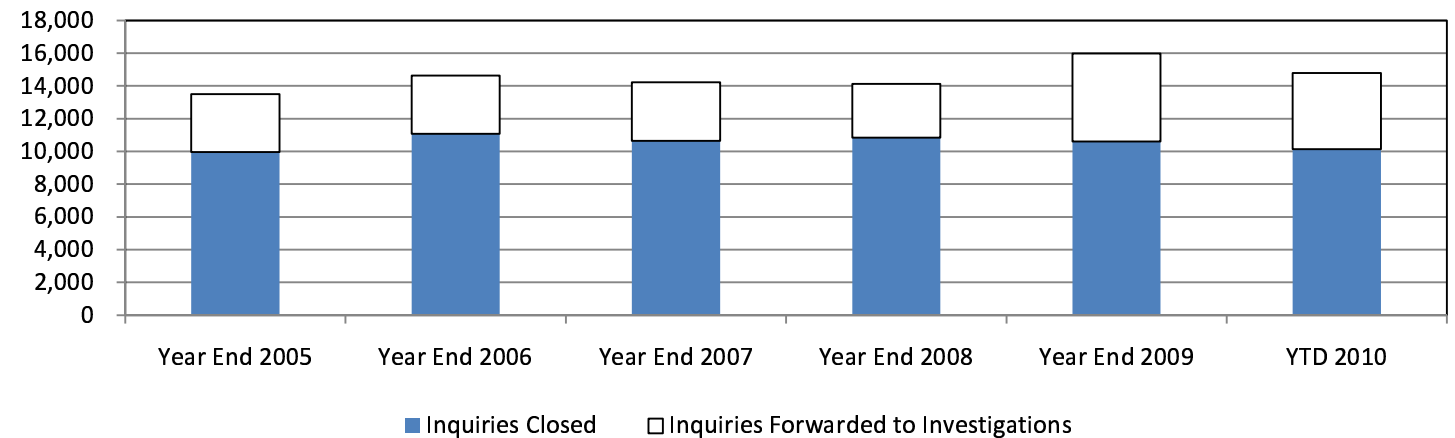
Calls Received



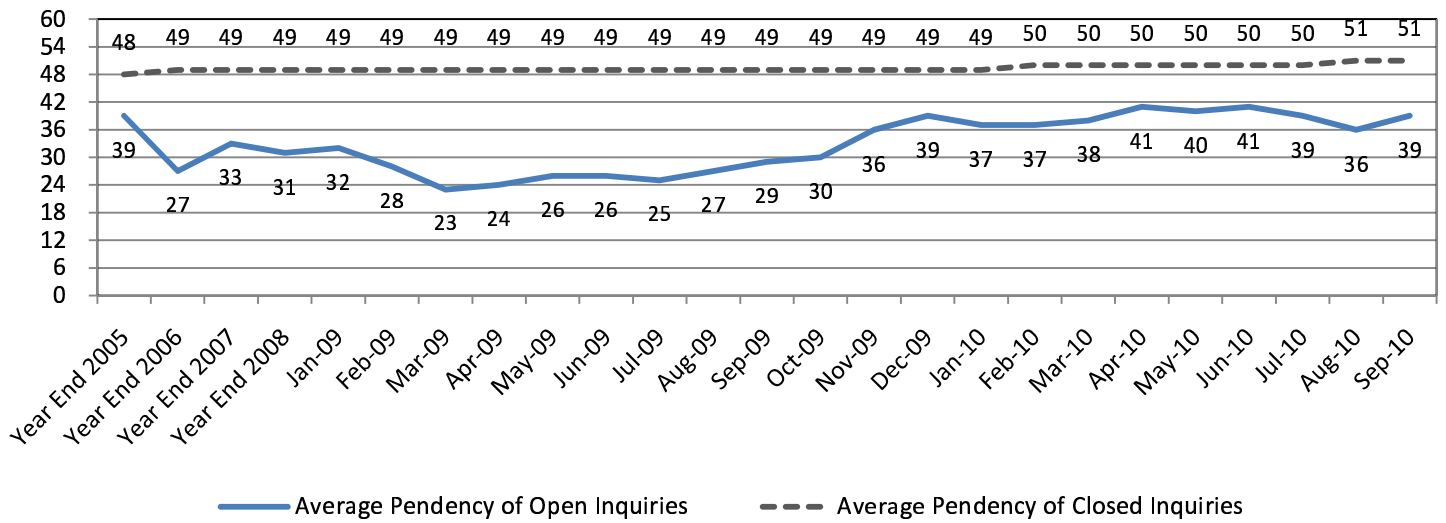
Inquiries Opened



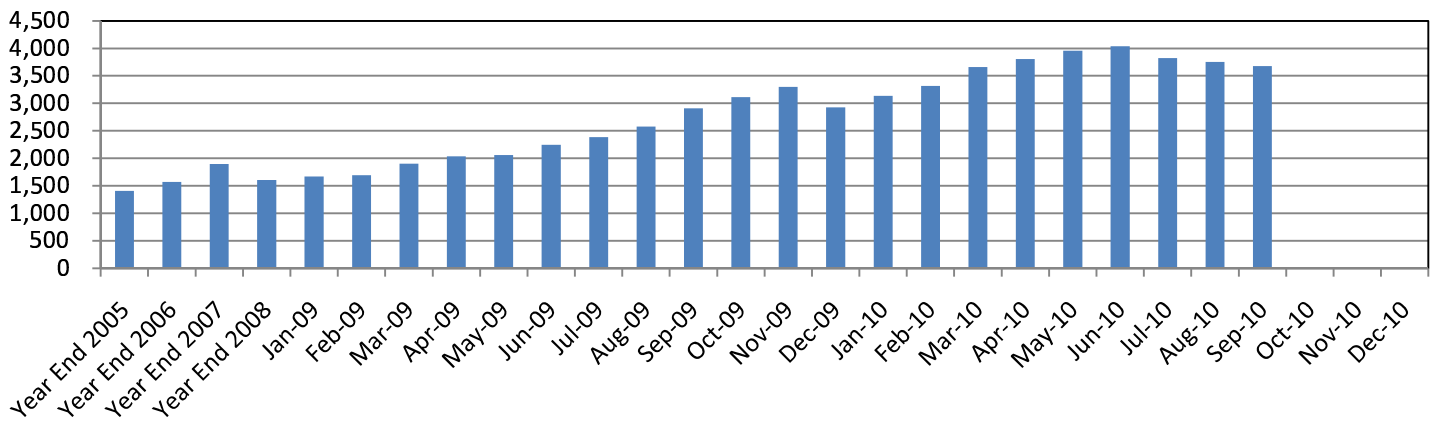
Inquiry Resolutions



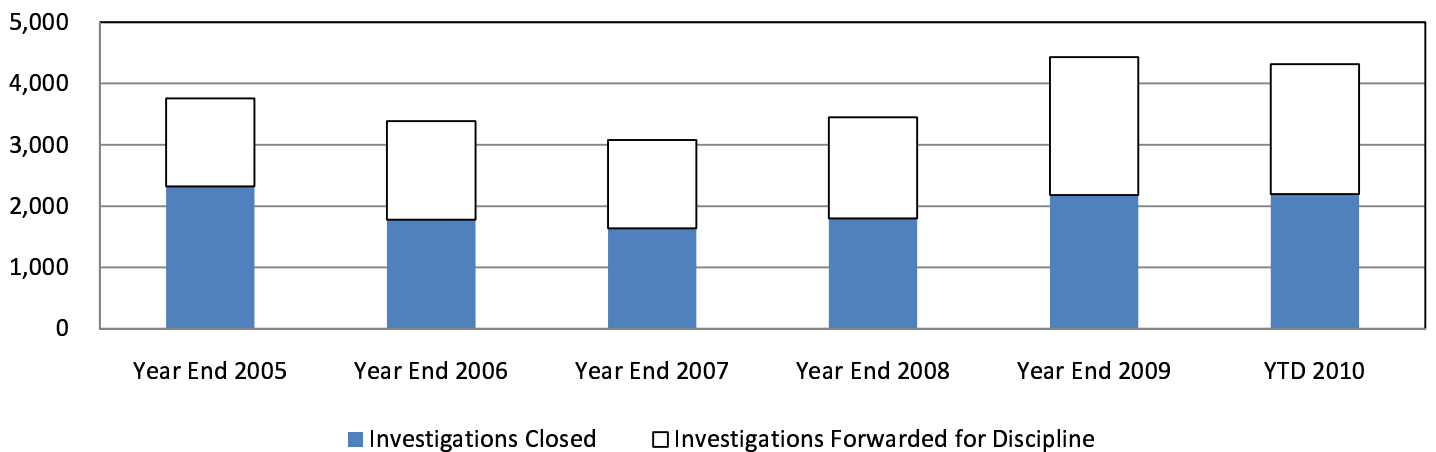
Average Pendency of Inquiries



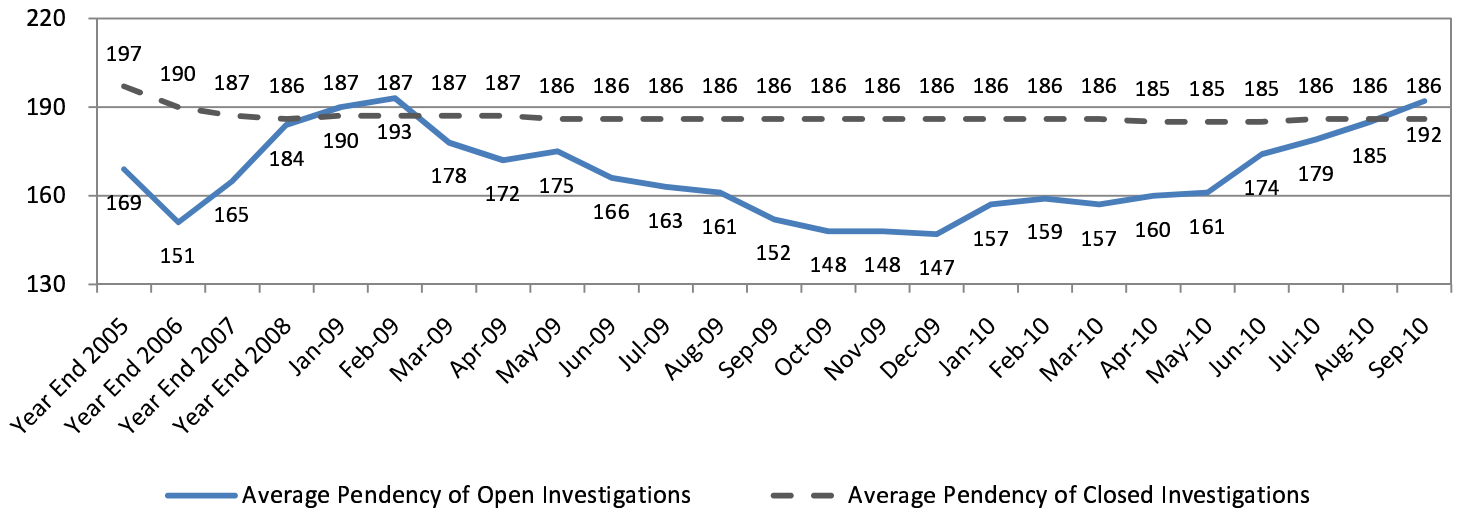
Number of Open Investigations



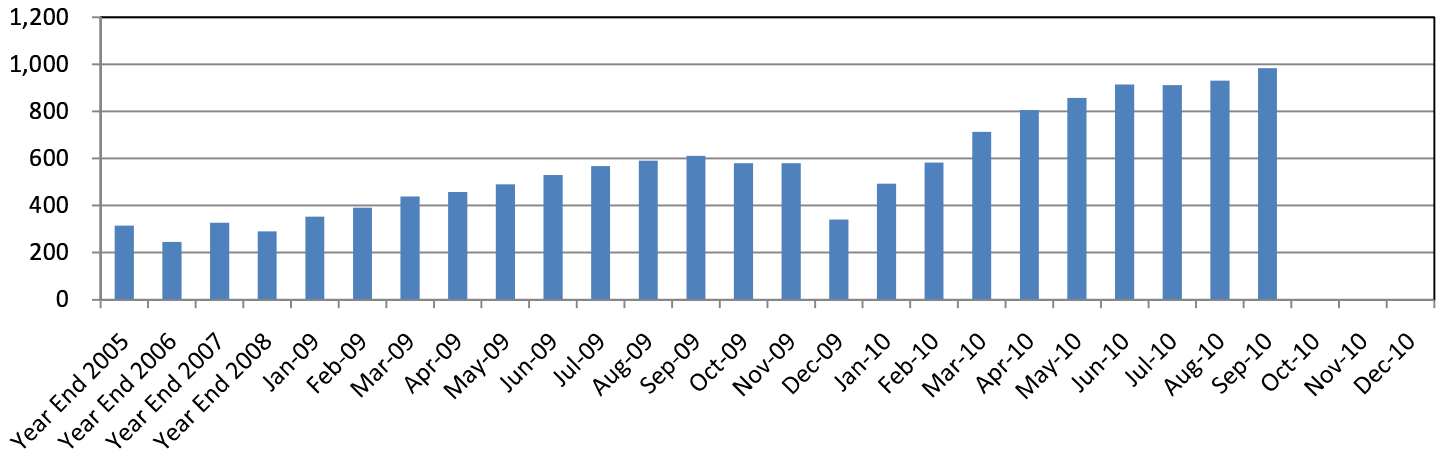
Disposition of Investigations



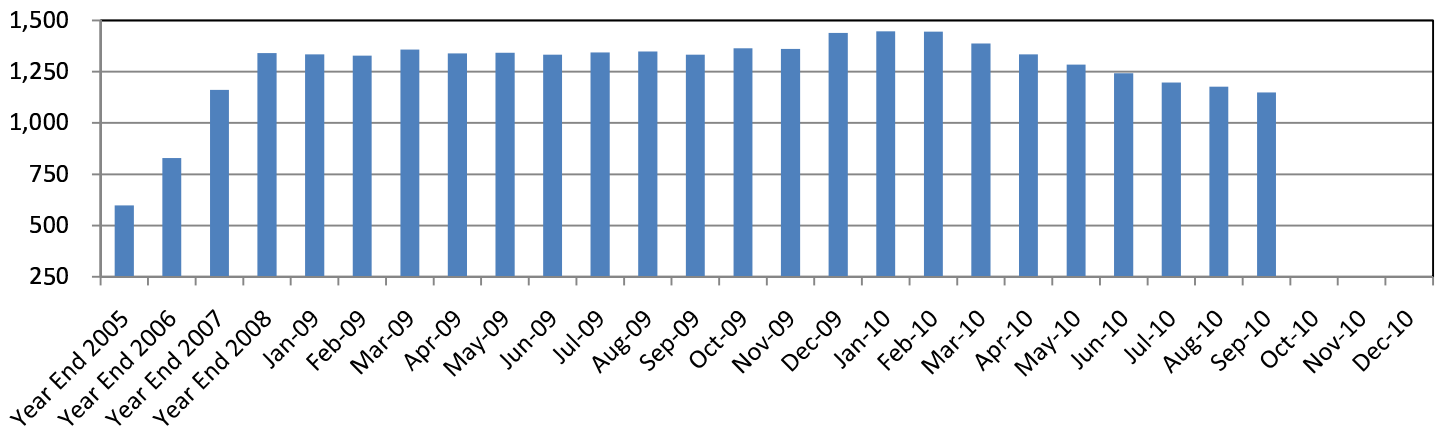
Average Pendency of Investigations



Number of Cases in Backlog



Number of Cases in the Notice Open Inventory



Number of Cases in the Hearing Open Inventory

